General Hospital

General Hospital Complaints by department & first received (year)

	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	Total
Ambulance	0	0	0	2	3	2	2	7	7	2	25
Appointments	0	0	0	2	4	1	5	2	4	1	19
Assisted Reproduction	0	0	0	0	0	0	0	0	1	0	1
Cardiology	0	0	0	0	0	0	0	1	1	1	3
Clinical Investigations	0	0	0	3	2	1	4	1	4	0	15
Day Surgery Unit	0	0	0	2	7	3	5	1	2	1	21
Dental	0	0	0	1	8	9	7	4	11	3	43
Department of Metabolic Medicine	0	0	0	0	6	2	2	1	0	1	12
Dermatology	0	0	0	0	0	0	3	0	1	1	5
Dietetics	0	0	0	0	0	0	0	1	0	0	1
EAU	0	0	0	0	1	1	4	3	3	2	14
Emergency Department	1	0	0	20	20	18	23	25	28	6	141
Endoscopy Unit	0	0	0	0	0	0	0	2	5	0	7
Engineering and Facilities	0	0	0	0	0	0	0	4	4	0	8
ENT	0	0	0	0	1	1	3	0	2	1	8
Family Planning and TOP Service	0	0	0	0	0	0	0	1	0	0	1

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General Medical Wards	0	0	0	0	0	0	0	3	6	5	14
General Surgical Wards	0	0	0	14	19	12	16	12	11	3	87
GP Coop	0	0	0	0	0	0	1	0	0	0	1
Gynaecology	0	0	0	0	0	0	0	7	11	3	21
Information Services	0	0	0	0	0	1	0	0	0	0	1
Intensive Care Unit	0	0	0	0	0	1	0	1	2	0	4
Main Outpatients	0	1	4	24	25	18	20	4	4	0	100
Main Theatres	0	0	0	2	5	1	3	3	0	0	14
Maternity	0	0	0	7	4	4	8	5	5	1	34
Medical Records Department	0	0	0	1	4	1	0	0	0	0	6
Neurology	0	0	0	0	1	3	1	1	1	1	8
Oncology	0	0	0	1	2	4	8	2	1	1	19
Ophthalmology	0	0	0	2	10	2	7	6	4	2	33
Overseas Treatment	0	0	0	0	0	0	0	1	1	3	5
Paediatrics	0	0	0	2	3	3	2	3	3	1	17
Pain Clinic	0	0	1	2	10	2	2	3	2	0	22

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Pathology	0	0	0	2	0	1	0	2	3	2	10
Pharmacy	0	0	0	1	0	0	5	1	1	0	8
Physiotherapy	0	0	0	3	5	4	1	2	3	3	21
Pre Assessment Team	0	0	0	1	1	0	0	0	0	0	2
Private Patients	0	0	0	7	8	2	4	3	6	2	32
Procurement and Supplies	0	0	0	1	0	0	0	0	0	0	1
Radiology	0	0	0	4	9	6	4	5	5	2	35
Rehabilitation	0	0	0	1	0	0	0	1	0	0	2
Renal	0	0	0	1	1	1	0	0	1	0	4
Rheumatology	0	0	0	1	0	0	1	0	0	1	3
SCBU	0	0	0	0	0	0	1	0	0	0	1
Sexual Health and Family Planning	0	0	0	0	0	0	0	0	0	1	1
Trauma and Orthopaedics	0	0	0	0	0	0	0	10	8	3	21
Travel Office	0	0	0	0	10	13	8	2	1	1	35
Urology and Urodynamics	0	0	0	0	2	1	3	4	0	0	10
zOther	0	0	0	19	1	0	0	0	0	0	20

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ACUT	0	0	0	9	7	4	5	0	0	0	25
No value	0	0	0	14	22	78	44	21	3	1	183
Total	1	1	5	149	201	200	202	155	155	55	1124